

Contact details:

Wulvern Head Office

Wulvern House
Electra Way
Crewe
CW1 6GW
Call 01270 506200

Wulvern Office Crewe

Edleston Road
Crewe
Call 01270 506200

Wulvern Office Nantwich

Beam Street
Nantwich
Call 01270 506200

Opening hours for Wulvern Head Office

Monday – Friday 8.30am – 5pm

Opening hours for Wulvern Office Crewe

Monday 9am – 5pm
Tuesday 10.30am – 5pm
Wednesday 9am – 5pm
Thursday 9am – 5pm
Friday 9am – 5pm

Closed between
1pm - 2pm

Opening hours for Wulvern Office Nantwich

Monday 9am – 5pm
Tuesday 10.30am – 5pm
Wednesday 9am – 5pm
Thursday 9am – 5pm
Friday 9am – 5pm

Closed between
12.30pm - 1.30pm

access
for all

If you would like this document in your language, on tape, in large print or in Braille, please ring us on **01270 506200** or ask at one of our offices

Arabic

لتلقى معلومات في لغتك الرجاء أطلبها منا على الرقم
01270 506200

Chinese

如欲索取閣下語言的資料，請致電
01270 506200 向我們查詢

Gujarati

આપની ભાષામાં માહિતી મેળવવા માટે કૃપા કરી, 01270 506200
નંબર પર ફોન કરીને અમને પૂછો.

Italian

Per informazioni nella vostra lingua siete pregati
di contattare il seguente no.01270 506200

Kurdish

بۆ زانیاری به زمانه که ی خۆت تکایه په یوه ندیمان پێ بکه به
01270 506200

Polish

Po informacje w języku polskim prosimy
dzwonić pod numer 01270 506200

Portuguese

Para informação na sua linguagem, por favor
fale com nos, 01270 506200

Turkish

Kendi dilinizde bilgi almak için lütfen bize sorunuz,
01270 506200

Urdu

اپنی زبان میں مزید معلومات کیلئے براہ مہربانی 01270 506200 پر رابطہ کریں۔



www.wulvern.org.uk

approved by
crystal clear readers

01270 506200

Wulvern Housing Limited is an Industrial and Provident Society operating under charitable rules

aids and adaptations

wulvern

We can help and support you to safely
remain active and independent
in your home.



your
home
team

4/AA/OCT/2010



Aids and adaptations - our service offer

Wulvern is committed to making life easier for our customers, we recognise the importance of supporting your independence, improving your quality of life and enabling you to remain in your home for as long as possible.

Each year our aids and adaptations programme helps hundreds of customers by carrying out both minor and major adaptations to their homes.

We might be able to help you.

Below are some examples of the types aids and adaptations we can provide:

- Grab rails - internal and external
- Stair rails
- Bathing aids
- Stairlifts
- Ramps or half steps
- Showers
- Lever taps

Professional advice

We work in partnership with an Occupational Therapist from the Local Authority who is based with us at Wulvern House and works within our active4age team.

The Occupational Therapist completes referrals for Wulvern customers for adaptations to their home. The Occupational Therapist supports and trains Wulvern staff to enable them to carry out assessments for minor adaptations such as grab rails, stair rails, lever taps and half steps. If you have a need and have applied for an aid or adaptation, we will keep you informed at every step of the process.

If you require a major adaptation such as a ramp, stair lift or walk in shower, the Occupational Therapist will visit you at your home to assess your requirements.

Finding alternative solutions

We always make every effort to support you to adapt your current home. Sometimes this is not possible, or indeed the best option for you. If this is the case we might suggest other options in your home or a move to a property that is better suited to your needs. We cannot make you move, in the end this is your choice.

We have a range of options available and will discuss these with you and your family or supporters to ensure we reach a solution which you are happy and confident with.

If you think that our aids and adaptations service may be able to help you, and you are currently living in a Wulvern property then please contact Customer Services on 01270 506200, email us on enquiries@wulvernhousing.org.uk or talk to any Wulvern member of staff.